

# **TERMS & CONDITIONS**

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DTC Ambassador ships all tangible items via UPS complete with a UPS tracking number to ensure timely delivery. UPS typically takes 2-3 business days, while summer and winter orders may take up to 10 business days. DTC Ambassador is not to be held accountable for delays in UPS Shipping. All returns will incure a \$30 reshipping fee if customer asks to have their monthly smartship reshipped because of (3) attempts made by UPS was insufficient. A credit will be given to customer if wine is returned to DTC Ambassador.

The Company shall deduct from the reimbursement paid to the Participant any commissions, bonuses, rebates or other incentives received by the Participant that were associated with the merchandise that is returned.

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